

# Content Collaboration: Single Sign-On Configuration Guide

## Centrify / Idaptive



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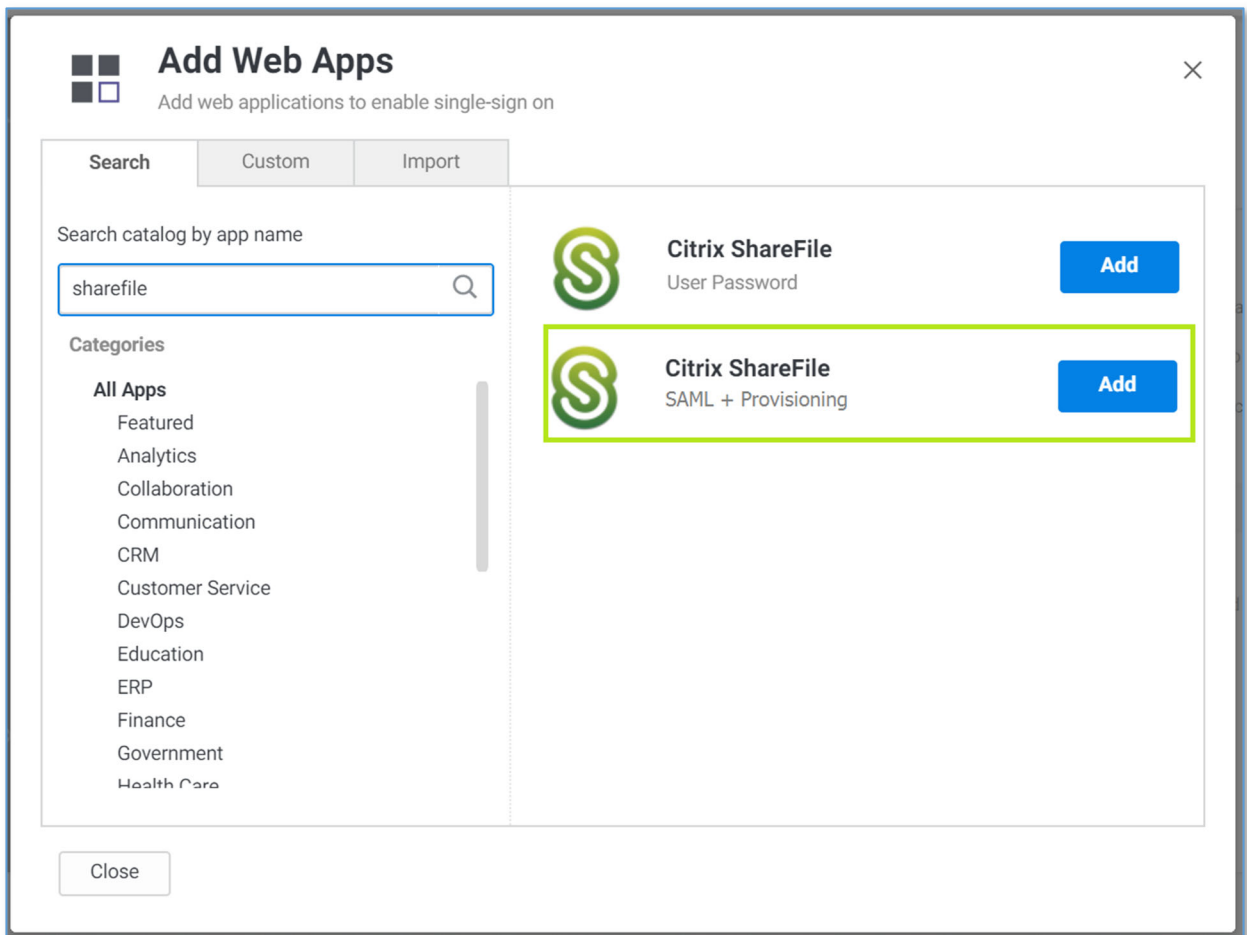
Steps	Description
1.	<p>Log in to the Idaptive Portal URL.</p> <p>For example, login to: <a href="https://customerid.my.centriify.com/manage">https://customerid.my.centriify.com/manage</a>.</p> 
2.	<p>In the Dashboard navigation menu, click on <b>Apps &gt; Web Apps</b>.</p> 

3. Click on **Add Web Apps**.

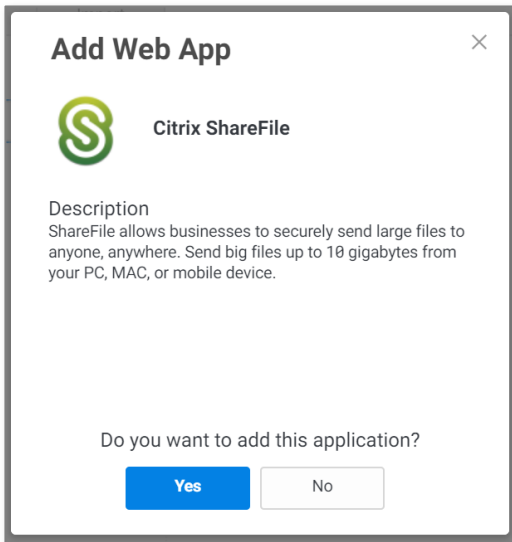


4. Search the catalog for "sharefile." Choose **Add** for **Citrix ShareFile**.

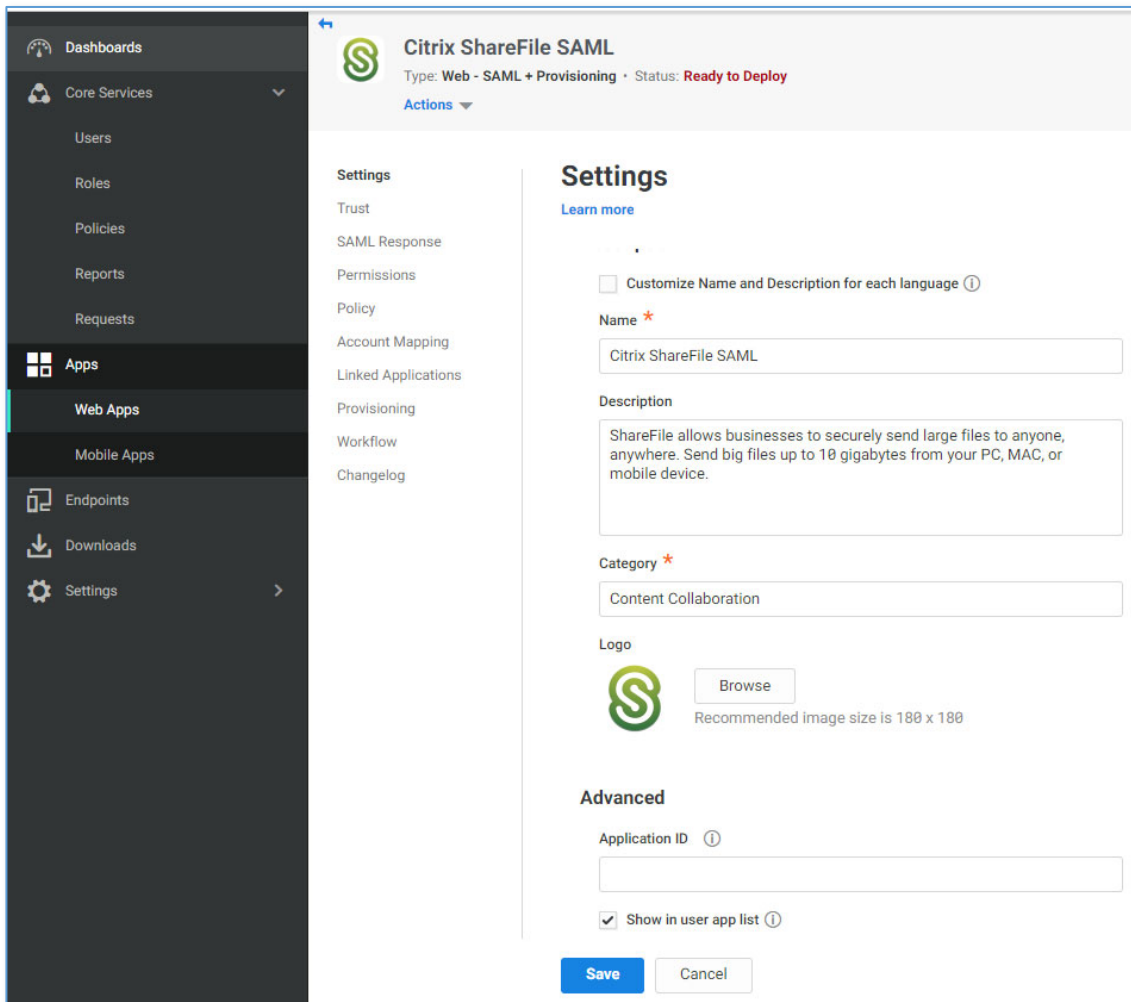
**\*\*Make sure the app is SAML + Provisioning. The User Password Web App is not compatible for SAML authentication. Contact Idaptive support team if the Web App is not available in the admin portal.**



5. Confirm **Yes** to add the application.



6. Exit **Add Web App**, and begin to configure **Citrix ShareFile** app.



7. Click on the **Trust** section. Under **Identity Provider Configuration** > select **Manual Configuration** > Expand **Signing Certificate** > click **Download**.

**Citrix ShareFile SAML**  
 Type: Web - SAML + Provisioning · Status: Ready to Deploy  
 Actions ▾

Settings

**Trust** [Learn more](#)

SAML Response

Permissions

Policy

Account Mapping

Linked Applications

Provisioning

Workflow

Changelog

### Trust

#### Identity Provider Configuration

Configure your Your IDP Issuer / Entity ID and Signing Certificate, if needed. Your SAML Service Provider will require you to send IdP Configuration values. If SAML Service Provider requires you to send IdP Configuration values, copy them from below and send them to your SAML Service Provider.

Metadata  
 Manual Configuration

#### Manual Configuration

If your SAML Service Provider provides a SAML SSO configuration screen, copy the applicable IdP Configuration values. If SAML Service Provider requires you to send IdP Configuration values, copy them from below and send them to your SAML Service Provider.

Your IDP Issuer / Entity ID ⓘ

Signing Certificate ⓘ  
 Idaptive SHA256 Tenant Signing Certificate (default) ▾

**Thumbprint:** CAEB80BCADB2720200F55D5FD36700E0414172E5  
**Subject:** CN=Centrify Customer ABB0471 Application Signing Certificate  
**Algorithm:** sha256RSA  
**Expires:** 12/31/2038 7:00:00 PM

Login URL ⓘ

Logout URL ⓘ

Single Sign On Error URL

- The default certificate file is a .cer file. Open the file with **Notepad** or any text editor and save for later steps.



**Citrix ShareFile SAML**  
Type: Web - SAML + Provisioning · Status: Ready to Deploy

Actions ▾

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Select the configuration method specified by Service Provider, and then follow the instructions.

Metadata

Manual Configuration

**Manual Configuration**

Fill out the form below with information given by your Service Provider. Be sure to save your work when done.

ShareFile Issuer / Entity ID ⓘ

Assertion Consumer Service (ACS) URL ⓘ

Recipient \* ⓘ  Same as ACS URL

Sign Response or Assertion?  
 Response  Assertion

NameID Format ⓘ

Single Logout URL ⓘ

Encrypt SAML Response Assertion ⓘ

Relay State ⓘ

Authentication Context Class ⓘ

10. Click on **Permissions** in the left navigation menu. Choose **Add** to select users that have access to single sign on to ShareFile.

\*\*You will need to make sure each selected user has an Email Address in Idaptive and their account in ShareFile should have a matching Email Address. The Web app switches to **Ready to Deploy** to **Deployed** when users are assigned.

**Citrix ShareFile SAML**  
Type: Web - SAML + Provisioning · Status: Ready to Deploy

Actions ▾

Settings

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**Permissions** [Learn more](#)

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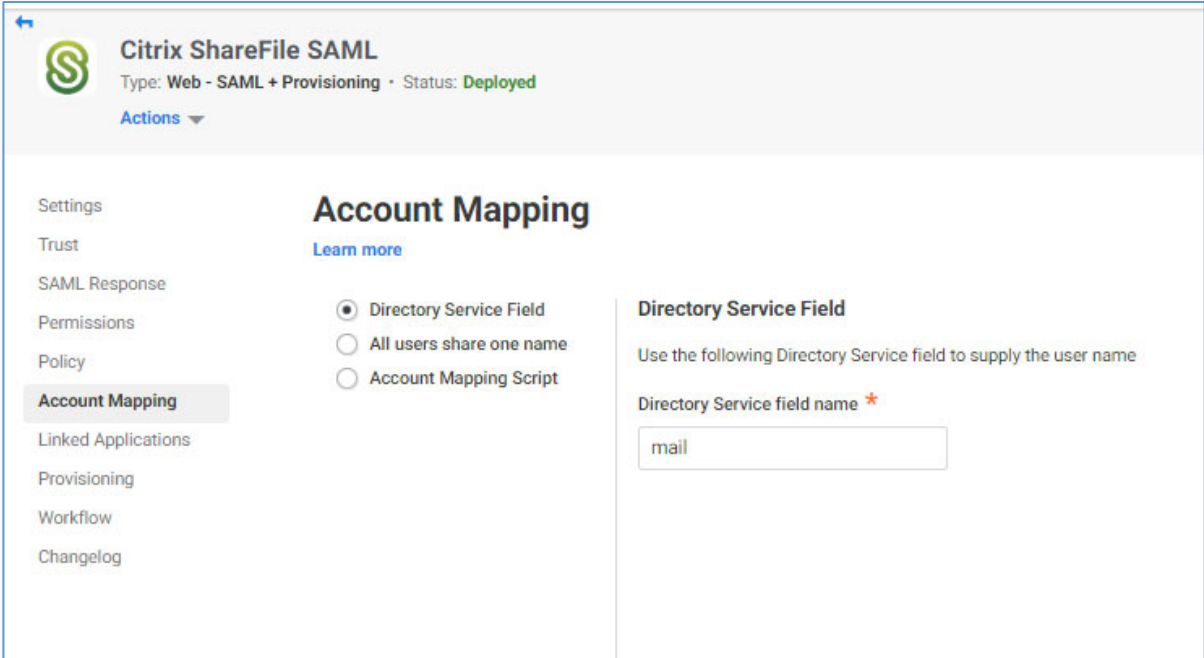
Changelog

Name	Grant	View	Run	Automatically Deploy	Starts	Expires	Inherited From
<input type="checkbox"/> sysadmin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			Sysadmin



Click **Save** when done.

11. Click on **Account Mapping** in the left navigation menu. Ensure the Directory Service Field name is left as **mail**.



The screenshot shows the 'Citrix ShareFile SAML' configuration page. The page title is 'Citrix ShareFile SAML' with a status of 'Deployed'. The 'Account Mapping' section is active, showing three radio button options: 'Directory Service Field' (selected), 'All users share one name', and 'Account Mapping Script'. To the right, the 'Directory Service Field' section is expanded, showing a text input field with the value 'mail' and a red asterisk indicating a required field. The left navigation menu includes: Settings, Trust, SAML Response, Permissions, Policy, Account Mapping (highlighted), Linked Applications, Provisioning, Workflow, and Changelog.

Click **Save** when done.

12. Go to your ShareFile account: <https://subdomain.sharefile.com> > Login with Administrator account > **Settings** > **Admin Settings** > **Security** > **Login & Security Policy** > scroll down on this page to **Single sign on / SAML 2.0 Configuration**.

Use values from Admin Portal > Web App > Citrix ShareFile > Trust settings to configure **Single sign on / SAML 2.0 Configuration**:

## Basic Settings

- **Enable SAML:** Select **Yes**
- **ShareFile Issuer / Entity ID:** Copy and paste from Service Provider Configuration
- **Your Issuer / Entity ID:** Copy and paste from Identity Provider Configuration
- **X.509 Certificate:** Click **Change**, then copy and paste the certificate downloaded in previous steps
- **Login URL:** Copy and paste from Identity Provider Configuration
- **Logout URL:** Leave blank is recommended  
(When users log out of ShareFile, they will be redirected to ShareFile login page <https://subdomain.sharefile.com>.)

Basic Settings

Enable SAML:  Yes  No

ShareFile Issuer / Entity ID:

Your IDP Issuer / Entity ID:

X.509 Certificate:  [Change](#)

Login URL:

Logout URL:

**Service Provider Configuration**

Select the configuration method specified by Service Provider, and then follow the instructions.

Metadata  Manual Configuration

**Manual Configuration**

Fill out the form below with information given by your Service Provider. Be sure to save

ShareFile Issuer / Entity ID

**Identity Provider Configuration**

Configure your Your IDP Issuer / Entity ID and Signing Certificate, if needed. Your SAML Service Provider will require you to send IdP Configuration values, copy them from below and send them to your Service Provider.

Metadata  Manual Configuration

**Manual Configuration**

If your SAML Service Provider provides a SAML SSO configuration screen, copy the applicable IdP Configuration values, copy them from below and send them to your Service Provider. If SAML Service Provider requires you to send IdP Configuration values, copy them from below and send them to your Service Provider.

Your IDP Issuer / Entity ID  [Copy](#)

> Signing Certificate

Login URL  [Copy](#)

13.

## Optional Settings

- **Require SSO Login:** *Optional*  
(After single sign on is successfully validated, checking **Yes** for this option will require all non-admin Employees to log in using Idaptive. Admins can login using Idaptive or email address and their ShareFile password.)
- **SSO IP Range:** *Optional*  
(Limit requiring non-admin Employees to login from a specific IP range. Employees outside of this specified range will not be required to use Idaptive to login.)
- **SP-initiated SSO Certificate:** Select **HTTP Redirect with no signature**
- **Enable Web Authentication:** **Yes** (Choose **No** when you do not want to allow logins via a web browser. This means Windows authentication will need to be available).
- **SP-initiated Auth Context:** Select **Password Protected Transport.**
- **Active Profile Cookies:** Leave blank
- Click **Save**

## Optional Settings

Require SSO Login: ?

Yes  No

SSO IP Range: ?

SP-Initiated SSO certificate: ?

HTTP Redirect with no signature ▾

Enable Web Authentication: ?

Yes  No

SP-Initiated Auth Context: ?

Password Protected Transport ▾

Minimum ▾

Active Profile Cookies: ?

Save

Cancel

14. Test successful authentication by going to ShareFile URL: <https://subdomain.sharefile.com> and click **Sign in** under **Company Employee Sign In**

### Citrix ShareFile

#### Company Employee Sign In

ShareFile is a safe, secure method for sharing files. To access, use your Active Directory credentials.

**Sign In**

#### Sign In

Email

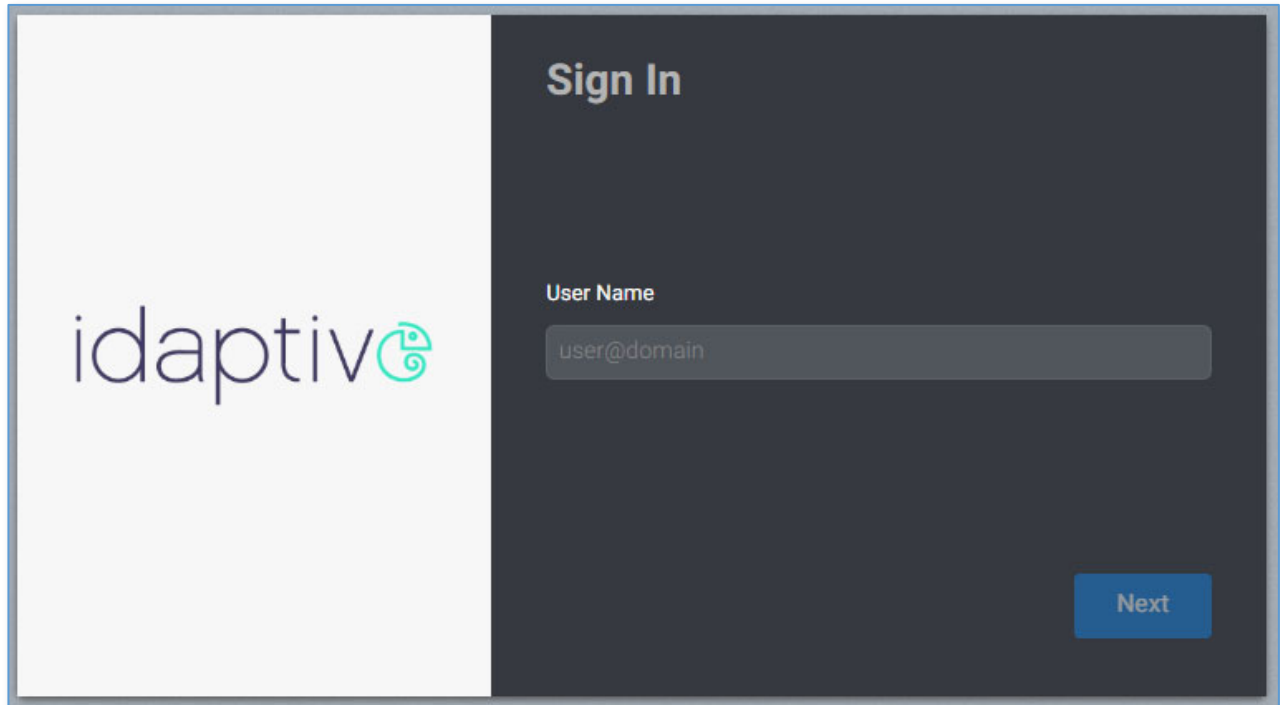
Password

**Sign In**

Remember Me [Forgot Password?](#)

**\*\*Make sure the user logging in with single sign-on has an Active Directory or Identity Provider email address that matches their email address in their ShareFile account.**

Sign in will redirect you Idaptive for sign in:



Successful logins will authenticate users into their ShareFile account **Dashboard**.

